

Legal Rights

- A. Each client will be treated as an adult, with respect to dignity regardless of race, color, sex or creed.
- B. Activities will promote positive attitudes with encouragement to participate.
- C. Our goal is to encourage learning, growth, and awareness in constructive ways to develop one's talents and interest.
- D. We also would encourage and maintain one's independence to the extent that conditions and circumstances permit, and to be involved with services designed to promote personal independence.
- E. We would like client to attain self-determination without our program, by taking part and getting involved with planning and participation.
- F. We will respect the client's wishes if they do not want to participate or get involved with daily activities.
- G. Our clients will be cared for in an atmosphere of sincere interest and concern, and staff will be available to assist with their needs.
- H. Our clients will have access to a phone and can receive phone calls, unless necessary restrictions are indicated in the individual's plan.
- I. All clients will have privacy and confidentiality. Unless needed to help with bathroom duties as specified in client's plan.
- J. All clients will be free of mental and physical abuse.
- K. We will not have restraints in our program, unless it is specified in the care plan and/or per doctor's orders. Clients may have time in their room to take a few moments to cool down or get away from others if warranted.
- L. Our clients will be free of interference, coercion (persuading them to do something by force or threat), discrimination or reprisal (retaliation).

If family members witness any of these things, and it is not in accordance with this agreement, notify the director, Paula Ogden, in person or by phone (573) 480-8025 immediately.